

## Shipping Policy Terms and Conditions

### 1. Shipping Locations:

- We currently ship to addresses within the United Kingdom. Unfortunately, we do not ship to international addresses at this time.

### 2. Processing Time:

- Orders are typically processed within 1-3 business days. Processing times may vary during peak seasons or promotional events.

### 3. Shipping Methods:

- We offer various shipping options, including standard and express delivery. Shipping options and costs will be displayed at checkout.

### 4. Delivery Times:

- Estimated delivery times are as follows:
  - Standard Shipping: 3-5 business days
  - Express Shipping: 1-2 business days
- Please note that delivery times are estimates and may vary based on factors beyond our control.

### 5. Shipping Costs:

- Shipping costs are calculated at checkout based on the order value, weight, and selected shipping method. Free shipping may be available on orders over a certain amount, which will be specified at checkout.

### 6. Order Tracking:

- Once your order has been shipped, you will receive a confirmation email with a tracking number. You can use this number to track your order on our website or via the shipping carrier's website.

### 7. Lost or Damaged Items:

- We are not responsible for lost or damaged items once the package has been handed over to the shipping carrier. However, if your order does not arrive within the estimated delivery time, please contact us so we can assist you.

### 8. Incorrect Address:

- It is the customer's responsibility to provide the correct shipping address. If you notice an error after placing your order, please contact us immediately. We cannot guarantee changes can be made if the order is already in processing or shipped.

### 9. Delivery Issues:

- In the event that there are issues with delivery, such as missing packages or incorrect deliveries, please contact us immediately so we can assist in resolving the issue.

### 10. Changes to the Policy:

- We reserve the right to amend this shipping policy at any time. Changes will be posted on our website, and your continued use of our services constitutes acceptance of those changes.

By placing an order, you agree to these terms and conditions. If you have any questions regarding our shipping policy, please contact us at [greenleafbeauty@hotmail.com](mailto:greenleafbeauty@hotmail.com).